



My Benefits

## Vision Insurance Frequently Asked Questions

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### **Am I required to use a network vision provider?**

While you may seek services covered under the vision plan from any eye care professional, you will have access to discounted pricing when utilizing network providers. Special fees have also been negotiated with optical locations for extra purchases of lenses and coatings, frames, contact lenses and other products.

### **How can I find a network eye care professional in my area?**

Call the number on your vision member ID card or use the provider search tool on the vision insurance carrier's website.

### **How can I get a replacement member ID card?**

Printable ID cards are available at the vision insurance carrier's website, or you can call customer service to request a new ID card through the mail.