



## **Dental Insurance Frequently Asked Questions**

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### **Am I required to use a network dentist?**

While you may seek services covered under the dental plan from any dentist, you will have access to discounted pricing when utilizing network dentists. Your dentist may not participate in the network for your dental plan. If your dentist does, he or she will submit your claim. If not, you may be responsible for paying for your dentist and submitting your claim to our dental insurance carrier.

### **How can I find a network dentist in my area?**

Call the number on your dental member ID card or use the provider search tool on the dental insurance carrier's website.

### **Who do I contact with questions about my benefits or claims?**

Call the customer service number located on the back of your dental plan member ID card.